



# DataPath Services

## Arkansas Grown. Benefits Focused.<sup>™</sup>



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## It's Time to Enroll in Flex Benefits

#### Flexible Spending Accounts (FSAs) are a great way to save taxes on money you spend for medical and dependent care expenses.

That's because you do not pay income tax or Social Security tax on your election amount (the money you set aside). A Health FSA account is used for medical expenses, and a Dependent Care FSA (also known as a Dependent Care Assistance Plan) is used for child care expenses.

#### **Health FSA**

In a Health FSA account, you can put aside funds (up to the max per year, depending on your plan) to pay for unreimbursed medical, dental and vision expenses (that is, bills that are not paid by any insurance). This money is deducted from your pay before Federal and State withholding and FICA taxes are calculated. To access your FSA funds to pay medical expenses, just use your Mastercard® debit card to pay the bill (avoiding out-of-pocket cost), or file a manual claim for reimbursement by fax, email, postal mail, online, or via mobile app. Reimbursements can be deposited directly into your bank account.

To see a list of qualified medical expenses, see page 5.

#### **Dependent Care Assistance Plan**

With a Dependent Care FSA, you can set aside up to \$5,000 through your employer's cafeteria plan to cover care expenses for dependents while you're at work. DCAP applies to children from birth until their 13th birthday and can reimburse for daycare, preschool and pre-kindergarten, before- and afterschool care, and summer camp (day camp only). You can also use a Dependent Care FSA to cover care costs for adult dependents who cannot take care of themselves while you're working. Flexible Spending Account (FSA) Contribution Limits:

Health FSA: \$2,750 Dependent Care FSA: \$5,000

#### **FSA Debit Card**

Your employer is offering an FSA debit card to allow you to pay for eligible expenses without being out-of-pocket and waiting for reimbursement. The debit card is a payment facilitator that can be used at healthcare facilities, doctors, dentists and orthodontists, vision care providers, drug stores, and selected retailers.



You will receive a yellow mySourceCard® benefits debit card.

Your debit card will be automatically approved when used for FSA-eligible items at any approved IIAS Qualified Merchant. When using your debit card, be sure to keep all receipts. Your benefits administrator may request them at any time to verify your purchase.

## **FSAs &** Debit Card FAQs

## **Q:** What if I am not covered or I do not have my dependents covered under my company's health insurance plan?

**A:** You and your family can still participate in the Health FSA or Dependent Care reimbursement account.

## **Q**: Why should I participate in the Health FSA when I already have health insurance?

A: The Health FSA is used to pay for expenses that are not covered by most health insurance policies, such as copayments, co-insurance, prescription drugs, glasses and contacts, orthodontics, dental care, and certain over-the-counter items, to name a few.

#### Q: Do I need to have a lot of expenses?

A: No. You should put aside only enough funds to cover what you expect to spend during the plan year. If you do not use the money, the IRS mandates that you lose it, unless your plan allows unspent Health FSA monies (up to a maximum of \$500) to be carried over to the next plan year. Review your Summary Plan Description (SPD) to see if your plan includes Carryover.

#### Q: How do I figure how much to set aside?

**A:** Review receipts and check registers to see what you typically spend out-of-pocket on medical expenses for yourself and qualified family members. Then think about what might be different this year that would cause an increase or decrease. Use the FSA worksheet provided.

### **Q**: What is the minimum/maximum amount that I can put into my account?

A: These amounts are determined by your employer and specified in your SPD. The maximum cannot exceed the IRS-mandated maximums. See the top of page 2.

### **Q**: When must expenses be incurred in order to receive reimbursement under the Health FSA?

A: Eligible medical expenses must be incurred during the plan year and while you are a Plan participant. "Incurred" means that the service or treatment has been provided. If you pay for an eligible expense in advance, you cannot be reimbursed until the service or treatment has actually been received. You also cannot be reimbursed with current plan year funds for expenses incurred:

- · Before the plan year began;
- · Before your election form became effective;
- · After the close of the plan year; or,
- After a job separation or loss of eligibility (unless incurred during an applicable COBRA continuation period).

### **FSA Worksheet**

Use this to estimate the amount you want to set aside in your flexible spending accounts

Insurance Deductibles	\$
Insurance Co-Pays	\$
Dental Deductibles	\$
Dental Expenses	\$
Vision Deductibles	\$
Vision Expenses	\$
Hearing Expenses	\$
Prescriptions	\$
Medical Equipment	\$
Chiropractor	\$
Other Medical Expenses	\$
Total Out-of-Pocket Medical Expenses	\$
Divide by No. of Pay Periods Per Year	÷
= Per-Payroll Deduction For Health FSA	\$

### Dependent Care for Children under 13 years of age

Cost Per Week	\$
Multiply by 52 weeks	X
Total Annual Cost (Maximum \$5,000)	\$
Divide by No. of Pay Periods Per Year	÷
= Per-Payroll Deduction For DCAP	\$

## **FSAs &** Debit Card FAQs

## **Q**: How do I access my FSA funds? What is the FSA debit card?

A: You will receive a benefits debit card that is linked to your FSA account. This is a limited-purpose Mastercard® that is coded for medical providers only. Having the FSA debit card lets you cover qualified expenses without first having to pay out-of-pocket and then wait for reimbursement. Although you have the option of setting a PIN for your card, a PIN is not necessary; to pay an expense, just swipe the FSA debit card as you would a regular credit card. If for any reason you did not use your card to pay an eligible expense, you can submit a claim for reimbursement (also known as a "request for distribution").

#### Q: Do I have to keep up with receipts?

A: You should always keep your receipts, even when you use your FSA debit card. With an FSA card, your transactions should automatically be approved, however, your administrator may ask for the receipt at any time in order to verify a transaction. Without an FSA card, you will have to send in a signed claims form with valid claims documentation

#### Q: What is required as claims documentation?

A: You must submit a copy of your statement, invoice, visit record, explanation of benefits (EOB), or other document that shows the date and type of service, amount charged, and provider. Canceled checks and credit card slips are not qualified receipts.

## **Q**: What if I have a claim early in the plan year and do not have enough money in my account?

A: You are eligible for 100% of your Health FSA election at the start of the plan year, due to the "Uniform Coverage Rule." Your payroll deductions will continue throughout the plan year to catch up on any expenses you have been advanced. For the Dependent Care FSA, you will be reimbursed as your deductions are deposited with your employer.

## **Q**: If I put my own pre-tax money in a spending account, why would I lose it if I don't spend it?

A: This is an IRS requirement. If your plan does not include Carryover, you may have a grace period of up to 2.5 months from the end of the plan year to use any leftover funds. You may also have a run-out period from the end of the plan year to submit eligible claims. Refer to your SPD.

#### Q: Can I change my contributions during the year?

A: Only if you experience a qualified change of status, such as marriage, divorce, birth, adoption, or a change in your or your spouse's employment status.

## Q: Can Dependent Care expenses be reimbursed at the beginning of the month for care that will be provided later in that month?

A: No, regulations require that Dependent Care claims can only be reimbursed when a service has actually been received. If you pay in advance for a certain period of time, you cannot be reimbursed until the period has ended (i.e., until the care has been received).

### **Q**: Can an employee who participates in Dependent Care FSA also claim the Dependent Care Tax Credit?

A: No. There is no 'double-dipping.' If you are using a DCAP you may not also elect the tax credit on the same money. Please consult with a tax preparer for more information.

## **Q**: Does the provider have to do anything different to take the FSA debit card?

A: No. The card is compatible with standard Mastercard processing systems. The only requirement is that the provider's credit card Merchant Category Code matches on of those assigned to qualified goods and services (i.e., the card will not work at a gas station, pet store, hair salon, etc.)

### Q: What if there is not enough money in my FSA when I swipe the card to pay an expense?

A: If the transaction exceeds your available balance (purse value), usually it will be declined. Some merchants can accept "split tender," which means their system is able to charge your card only for the portion that equals your available balance and then ask for a different form of payment to cover the remainder.

#### Q: Are there any transaction limits on my FSA debit card?

A: Both the per-transaction limit and the maximum combined daily transaction limit for the FSA debit card is \$5,000.

## **Q**: How can I check my account balance, card transactions, status of reimbursement claims, and so on?

A: You have account access 24 hours a day through your FSA online employee portal and through the FSA mobile app. To register and log in for the first time, refer to the welcome email that your benefits administrator will send after enrollment.

#### Q: What if I still need help after looking at my account?

A: Contact your benefits administrator, whose information can be found on the back cover of this enrollment booklet.

## Eligible/Non-Eligible Expenses

#### **FSA/HSA Eligible Health Care Expenses**

Please note that we do not intend this list to be comprehensive tax advice. For more detailed information, please consult IRS Publication 502 or see your tax advisor. *\*If prescribed for a particular ailment or medical condition; provider letter required.* 

Acupuncture Alcoholism treatment Allergy shots and testing Ambulance (ground or air) Artificial limbs Blind services and equipment Car controls for handicapped\* Chiropractor services Coinsurance and deductibles Contact lenses Crutches, wheelchairs, walkers Dental treatment Dentures Diagnostic tests Doctor's fees Drug addiction treatment & facilities Drugs (prescription)

Eye examinations and eyeglasses Home health and/or hospice care Hospital services Insulin Laboratory fees LASIK eye surgery Medical alert (bracelet, necklace) Medical monitoring and testing devices\* Nursing services Obstetrical expenses Occlusal guards Operations and surgeries (legal) Optometrists Orthodontia Orthopedic services Osteopaths Oxygen/oxygen equipment

Physical exams Physical therapy Psychiatric care (psychologists, psychotherapists) Radial keratotomy Schools (special, relief, or handicapped) Sexual dysfunction treatment Smoking cessation programs Surgical fees Television or telephone for the hearing impaired Therapy treatments\* Transportation (essentially and primarily for medical care; limits apply) Vaccinations Vitamins\* Weight loss programs\* X-ravs

#### Important Notice About Over-the-Counter (OTC) Medications

With passage of the Coronavirus Aid, Relief and Economic Security Act (CARES Act) in March 2020, OTC medications are once again eligible for purchase with FSA/HSA funds without the need for a prescription. In addition, menstrual care products are now also eligible for purchase with FSA/HSA funds without the need for a prescription. You can use either your debit card to purchase these items or submit the purchase receipt for reimbursement.

#### **FSA/HSA Eligible OTC Medications and Products**

Acne medications & treatments Allergy & sinus, cold, flu & cough remedies Antacids & acid controllers Antibiotic & antiseptic sprays, creams & ointments Anti-diarrheals Anti-fungals Anti-gas & stomach remedies Anti-itch & insect bite remedies Anti-parasitics Digestive aids Baby care (diaper rash ointments, teething gel, rehydration fluids, etc.) Bandages and bandaids Breast pumps for nursing mothers

Braces & supports Contact lens solution Contraceptives (condoms, gels, foams, suppositories, etc.) CPAP equipment & supplies Diabetic testing supplies/equipment Durable medical equipment (power chairs, walkers, wheelchairs, etc.) Eczema & psoriasis remedies Eye drops, ear drops, nasal sprays First aid kits Hemorrhoidal preparations Home diagnostic (pregnancy tests, ovulation kits, thermometers, blood pressure monitors, etc.) Hydrogen peroxide, rubbing alcohol

Laxatives Medicated bandaids & dressings Menstrual Care Products Motion sickness remedies Smoking cessation aids Nicotine patches and medications smoking cessation aids OTC varieties of Insulin Pain relievers (aspirin, ibuprofen, acetaminophen, naproxen, etc.) Reading glasses Sleep aids & sedatives Wart removal remedies, corn patches

All OTC items listed are examples.

#### These items are commonly mistaken as eligible but do not meet the requirements:

Cosmetic surgery and procedures Cosmetic dental procedures (incl. teeth whitening, vitamins and supplements Health programs, health clubs and gyms Insurance premiums (not reimbursable under FSA) Teeth whitening Vitamins & supplements without prescription

## Welcome to Mobile myRSC<sup>™</sup>

#### **Benefits at Your Fingertips**

You can now access your employee benefits account information on your smartphone with the Mobile myRSC<sup>SM</sup> app for iPhone<sup>®</sup> and Android<sup>®</sup>.

## What You Can Do with

#### Mobile myRSC

#### View Accounts

Including detailed account and balance information

#### Card Activity

Account information

#### Manage Subscriptions

Set up email notifications to keep you upto-date on all account and health debit card activity

#### ✓ SnapClaim<sup>™</sup>

Our Mobile App for iPhone<sup>®</sup> and Android<sup>®</sup> with integrated SnapClaim<sup>™</sup> technology allows claims filing using your smartphone! Just open a claim using the mobile app, fill in some details onscreen, take a photo of your receipt with your smartphone camera, and upload. Claims filing couldn't be easier!

#### Locating and Loading the App



Simply search for "myRSC" on the App Store<sup>™</sup> for Apple products or on the Google Play Store<sup>™</sup> for Android products, and then load as you would any other app.

#### **Logging In**

Access the mobile services using the same username and password you use to log in to the full myRSC website. After logging in, you will be on the home page which will list your options.

#### **Getting Help**

Click the Help button at the bottom right of all Mobile myRSC pages to access contact information for your administrator, who will be able to provide assistance.

#### **Going Home**

Press the Home button on the bottom left corner of any page to return to the home page.

## Mobile myRSC<sup>™</sup> Quick-Start Guide

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#### Logging In

Open the Mobile myRSC app or point your browser to: https://mobile.myrsc.com.

The first page that loads is the login screen. Use the same username and password that you use to log in to the full myRSC website.

NOTE: The mobile site is optimized to work on Safari on an iOS. the default Android Browser. or Chrome on Android 4.x. If you are using an older browser, you will automatically be redirected to the classic myRSC site.

View Accounts

Card Activity

Logout

-

Personal Information

Manage Subscriptions

#### **The Home Page**

Once you log in, you are on the Home page. This page lists all available options you have on the mobile site:

#### **View Accounts:**

View the details of Reimburs (HRA), Health Savings

Account (HSA), or Flex Spending Accounts (FSA). You may have one or or more of these accounts available to you, depending on your company's benefit package

Card Activity: View all card transactions and card details

Personal Information: View or edit your personal information

Manage Subscriptions: Change the emails and notifications sent by myRSC

Logout: Logs you out of your account

Home and Help: Home brings you back to this screen and Help provides contact information regarding your benefits

#### **Account Summary**

When you select the View Accounts option, the page displays only the benefits for which you are subscribed. Your display may look very different than the screen shot pictured here. Select the benefit you wish to view to see unresolved transactions.

Benefit Year	
2012	>
Accounts	
Individually Owned Health Plan \$420.00	>
FSA Medical \$0.00	>
FSA Dependent Care \$1,382.72	>

benefit summary data, and details of claims and reimbursements.

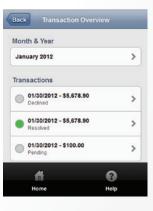
#### **Card Activity**

The Card Activity page gives you the option to view the transaction details or account details of your debit card.



Selecting View Transaction Detail takes you to the Transaction Overview page. Select the month and year for the card activity you want to view. Only the transactions for the month and year you choose will be displayed. Clicking on a particular transaction lets you see the details of that card swipe.

#### Selecting View Account Detail lists all cardholders on your plan. You can then select the person's name and see the account details associated with that card. You also have the option of blocking a card.





App Store is a service mark of Apple Inc. Google Play is a tr ademark of Google.

balance and	
	12,
f your Health	
sement Account	
ealth Savings	

## How To Submit A Reimbursement Claim (FSA)

All sections of the claim form must be completed in order to receive reimbursement.

#### Claim Form Section 1: Employee Information

The following information must be included for each claim:

- Employee (Participant) Social Security Number
- Employee Name
- Employee Address
- Employee Phone Number

#### Claim Form Section 2: Claim Information

The following must be included for each claim:

#### **For Medical Expenses**

- Date of Service
- Patient Name
- Name of Provider
- Description of Service
- Amount of Claim

#### For Dependent Care Expenses:

- Date of Service
- Dependent Name
- Dependent Age
- Name of Care Provider
- Care Provider Address
- Provider Tax ID/SSN
- Amount of Claim

For Medical Expenses, you must provide a provider receipt or insurance carrier explanation of benefits (EOB) that contains ALL of the information listed under "For Medical Expenses" above. Cancelled checks, non-detailed credit card receipts, or generic cash receipts do not provide all the information necessary to substantiate claims and cannot be accepted. Statements with "Previous Balance", "Balance Forward", or "Paid on Account" do not contain all of the necessary information and cannot be accepted. For Dependent Day Care Expenses, you must provide either a receipt that contains ALL of the information listed under "For Dependent Day Care Expenses" or a signature of the Care Provider on the completed claim form. Expenses submitted for Dependent Care reimbursement must allow the participant to be gainfully employed (or looking for work). Overnight camps, extracurricular activity fees, care for children over the age of 12, and private school fees (for grades Kindergarten and up) are not eligible expenses for Dependent Care reimbursement.

#### **Claim Form Section 3: Signature**

The participant must sign and date the claim form in order for the claims to be reimbursed.

#### For Reimbursement

- Upload with the myRSC Mobile App using SnapClaim<sup>™</sup>; or,
- Enter the claim online and upload receipts via the myRSC participant portal
- Fax claim form and receipts to Little Rock (501) 687-3282 / Toll Free 1-888-472-6777; or,
- Email claim form and receipts to benefits@datapathadmin.com; or,
- Mail claim form and receipt copies to: DataPath Administrative Services, 1601 Westpark Drive, Suite 9, Little Rock, AR 72204

For a list of eligible expenses, see pages 5 or visit datapathadmin.com

#### For fastest reimbursement, please submit claims via FAX, EMAIL or MOBILE APP

### Claim Form - Health FSA Reimbursement or Card Substantiation

□ Please check here if new mailing address □ Please check here if new email address

#### Section 1: Employee Information

Employer Name (Please Print)		
Employee Last Name	– First Name –	Middle Initial
Address	City	State Zip
Social Security Number	– Home Phone ( ) –	Work Phone ( )
Employee Email Address		

#### Section 2: Claim Information

Please read the Reimbursement Account Rules and Claim Filing Instructions before completing this claim. All information below must be completed.

Debit Card Purchase?	Service Date (mm/dd/yyyy)	Patient Name & Relationship	Provider Name & Address	Description of Service	Amount
🗆 Yes 🗆 No					\$
🗆 Yes 🗆 No					\$
□ Yes □ No					\$
□ Yes □ No					\$
□ Yes □ No					\$
□ Yes □ No					\$
Total					\$

#### Section 3: Signature

#### **Employee's Certification for Disbursement**

I certify that the expenses for reimbursement requested from my accounts were incurred by me (and/or my spouse and/or eligible dependents), were not reimbursed by any other plan, and to the best of my knowledge and belief, are eligible for reimbursement under my Reimbursement Plans. I (or we) will not use the expense reimbursed through this account as deductions or credits when filing my (our) individual income tax return. I understand that any person who knowingly and with intent to injure, defraud, or deceive any insurance company, administrator, or plan service provider files a statement of claim containing false, incomplete or misleading information may be guilty of a criminal act punishable under law.

Employee's Signature \_\_\_\_\_

\_ Date \_\_\_/ /\_\_\_ mm/dd/yy

#### For fastest reimbursement, please submit claims via FAX, EMAIL or MOBILE APP

## Claim Form – DCAP Reimbursement

□ Please check here if new mailing address

□ Please check here if new email address

Employer Name (Please Print)				
Employee Last Name	First Name		Middle	e Initial
Address	City		_ State	_ Zip
Social Security Number	Home Phone (	)	_Work Phone (	)
Employee Email Address				

#### Dependent Care Claims

Please read the Reimbursement Account Rules and Claim Filing Instructions before completing this claim. Use a copy of this form if you need more space. All information below must be completed.

Service I	Period	_				
From	То	Dependent Name	Age	Provider Name & Address	Provider Tax ID#/SS#	Amount
						\$
						\$
						\$
						\$
						\$
					Total	\$

#### Employee's Certification for Disbursement

I certify that the expenses for reimbursement requested from my accounts were incurred by me (and/ or my spouse and/or eligible dependents), were not reimbursed by any other plan, and to the best of my knowledge and belief, are eligible for reimbursement under my Reimbursement Plans. I (or we) will not use the expense reimbursed through this account as deductions or credits when filing my (our) individual income tax return. Any person who knowingly and with intent to injure, defraud, or deceive any insurance company, administrator, or plan service provider, files a statement of claim containing false, incomplete or misleading information may be guilty of a criminal act punishable under law.

Employee's Signature

Date	/	/
	mm/dc	l/yy

#### For fastest reimbursement, please submit claims via FAX, EMAIL or MOBILE APP

## **Election Form**

- If not electing for the current year, please fill in name at top and sign at the very bottom to waive participation -

Employer Name (Please Print)	Payroll	Effective Date		
Employee Last Name	First Name		Midd	le Initial
Address	City		State	Zip
Social Security Number	. Home Phone (	)	_Work Phone (	)
Employee Email Address				
I hereby authorize and direct my employer to reduce my earnings in understand such reductions, considered elective contributions under understand that the purpose of this program is to allow employees I also understand that the flexible spending account plan(s) will allo dependent care expenses.	er the Plan, will start w to select qualified ber	vith my first paychec nefits within the guid	k dated after the pla lelines of the Interna	an year begins. I I Revenue Code.
I choose to participate in Flexible Spending Ac	count (FSA) eleo	ctions.		
Health FSA – Medical Expenses	\$		(Annual Amt.)	
DCAP – Dependent Care (Child Care) Expenses	\$		_ (Annual Amt.)	
I understand that the debit card is restricted to certain merchant cat understand that I may not obtain a cash advance with the debit card exclusively for Qualified Expenses as defined by the plan(s) in which the Card for an expense that is not a Qualified Expense I am indebte I agree to save all invoices and receipts related to any expenses paid by my benefits administrator. Failure to submit the receipt(s) will can to remit payment to my Employer. Payment may be in the form of an savings account, a post-tax deduction from my paycheck, or other o Additional Card Requested: Name on 2nd Card (cannot be sa	I at any merchant, bar I participate. If the de d to my Employer and d with the debit card; u use the expense to be n offsetting claim, pers ptions established by	k or ATM. I understa ebit card is issued pu I must repay the full upon request I must treated as a non-qua sonal check, electror my employer.	and that the debit cal ursuant to Employer amount of the non-or submit these docum alified expense and hic draft from my per	rd is to be used Plans and I use Jualified expense. Thents for review I will be required rsonal checking or
	od. unt Number e hyphens, but not spa	aces or special symb	ools)	
DO NOT attach a Deposit Slip because d		not show all the need		ring the plan year
I understand this salary reduction agreement will rema unless the revocation and new election are on account the above information to be correct and true and I choo	of and consisten			
Signature			Date -	
OR I choose not to participate in the FSA for this plan y	ear (sign bottom	line).		

Signature \_\_\_\_\_ Date \_\_\_\_\_



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